

FABRICE PAIDA

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PROFESSIONAL SUMMARY

Infrastructure and cybersecurity professional with 15+ years of experience spanning telecommunications, data center operations, networking, and infrastructure support. I am currently working as a Data Center Technician II / Junior Infrastructure Support professional at DataBank / Akamai, with hands-on expertise in server infrastructure, fiber optics, network troubleshooting, remote hands support, and incident response workflows. Strong technical foundation in network security, Linux systems, SQL, SIEM monitoring, and data center operations.

CORE COMPETENCIES

Security Operations: SOC monitoring, incident response, phishing analysis, log investigation, SIEM workflows

Infrastructure: data center operations, rack & stack, fiber optics, OTDR, cable management, remote hands

Networking: TCP/IP, routing, switching, VLANs, DHCP, DNS, Wireshark

Systems: Linux (RHEL / Alma Linux), Windows Server, Active Directory

Tools: Splunk, QRadar, Microsoft Sentinel, SQL Server, MySQL

Cloud & Security: Azure fundamentals, endpoint monitoring, access control

PROFESSIONAL EXPERIENCE

Data Center Technician II / Junior Infrastructure Support

DataBank / Akamai – Pittsburgh, PA | 2023 – Present

- Support server, switch, and network infrastructure in production data center environments
- Perform fiber optics troubleshooting, light-level validation, and OTDR learning/practice
- Assist with incident response, infrastructure alarms, and ticket resolution
- Perform rack audits, cable management, and hardware lifecycle support

Telecommunications Technician

TELECEL Central African – Bangui, CAR | 2005 – 2016

- Installed and maintained telecommunications and network infrastructure systems
- Supported connectivity troubleshooting and infrastructure uptime
- Monitored network performance and service continuity

CERTIFICATIONS

- CompTIA CySA+ (In Progress)
- CompTIA Security+
- Cisco CCNA
- Microsoft Azure Fundamentals (AZ-900)

EDUCATION

Bachelor of Science in Applied Computer Science (Networking & Security) – Point Park University | Expected 2026

Associate of Science in Cybersecurity & IT Support – CCAC | 2025

Associate degree in Networking and Telecommunications – Institut Paradoxe, Brazzaville | 2004